

Metascan® Customer Snapshot

Large Insurance Brokerage Firm

About the Customer

One of the largest insurance brokerage firms in the world is a Metascan customer. The firm, undisclosed, provides insurance brokerage and administrative services through thousands of professionals in hundreds of offices across the United States with almost 16 billion in risk premiums.

Customer Challenges

The brokerage firm's computer systems are constantly being placed at risk by the large number of infected files being sent by customers, claimants, agents and other individuals. Additionally, the firm requires a highly effective anti-malware solution to help ensure compliance with government mandates like Gramm-Leach-Bliley Act (GLB), Sarbanes-Oxley Act (SOX), Federal Insurance Security Management Act (FISMA), and others. The company was seeking an effective way to address these challenges while also reducing the time and expense associated with remediating malware related issues.

OPSWAT's Solution

Metascan Ultra was selected by the brokerage firm as the most effective way to detect and prevent viruses, worms, Trojans and other malware from entering their information network. As a multi-scanning engine with eight built-in antivirus engines, Metascan Ultra is used to thoroughly scan files for malware before those files are accepted by the firm. Metascan Ultra also incorporates [features such as custom post actions](#), which enable the customer to exercise control over the flow of data into their network. Using these custom post actions, the brokerage firm has established the following data flow: files that are determined to be infected are immediately quarantined, and the sender is informed of the malware detection. The sender is then requested to resubmit a clean file, and the infected file is deleted.

Results

This customer has not experienced a single malware related problem from electronically received files and records since Metascan Ultra was deployed. The firm believes that OPSWAT's Metascan Ultra has helped them to prevent losses, protect customers, remain compliant with government regulations and reduce IT related costs.

For more information please contact sales@opswat.com.

