

# How to test your antimalware product's compatibility with Metascan

- Steps to test your product
- Feedback

Metascan provides ability to use your pre-purchased antimalware products (also referred to as Customer License Engines in Metascan Documentation) for scanning files. OPSWAT publishes the list of products that are known to work with Metascan. You can obtain the latest list by visiting following page:

<http://www.opswat.com/products/metascan/supported-applications>.

However, if you want to check that product you have is one that Metascan can detect and use for scanning, please follow the steps outlined in this document.

## Steps to test your product

1. Install your antimalware software on a system where you want to run Metascan.
2. Download latest Metascan Core installer (MSI).
  - To obtain the latest Metascan Core installer you will have to create an account on <http://portal.opswat.com>.
3. Run command prompt (cmd.exe) as Administrator.
4. Run the following command at command prompt. Please make sure to use the name of the installer that you downloaded.
  - **`msiexec.exe /i Metascan_Core_installer.msi`**
5. Follow the instructions on screen to finish the installation.
6. Run following command at command prompt. Where <Metascan\_Install\_Dir> is the directory where you installed Metascan.
  - **`cd <Metascan_Install_Dir>`**
7. Run following command at command prompt and make sure that your antimalware product is listed under "Usable AntiViruses".
  - **`omsCmdLineUtil.exe getinfo`**
8. Run following command at command prompt and make sure that your antimalware product was able to scan the file successfully.
  - **`omsCmdLineUtil.exe scan <path_to_file_you_want_to_scan>`**

## Feedback

If you have any questions about this document, Metascan, or support for your product please contact [metascansupport@opswat.com](mailto:metascansupport@opswat.com).